



Welcome to the **Race Time Result** Mobile Phone GPS Tracking service. To get the best out of your phone tracking while at your event we advise the following steps.

IMPORTANT INFORMATION

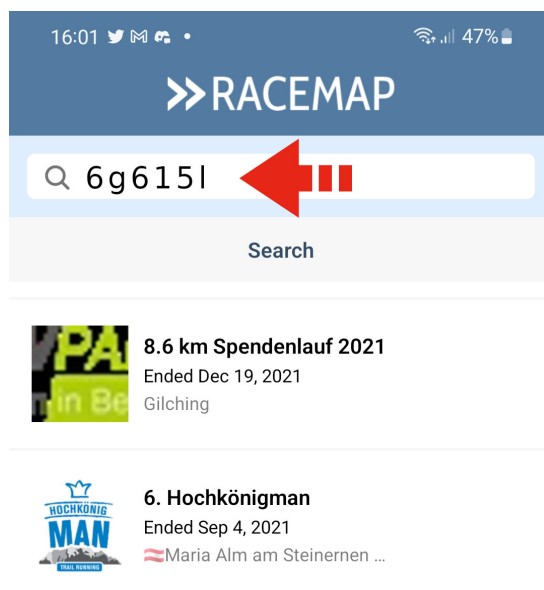
1. Once your event is activated and the “*Start Live Tracking*” button is pressed, Racemap will continue to track your location until you turn Live Tracking off again. **Please ensure you switch Live Tracking off once you have completed your event.**
2. Please ensure that you install the app and register your key **on the device that you will be using** on the day of the event.
3. Using GPS tracking facilities on your mobile device will increase battery usage. Please ensure that your device is fully charged prior to starting your event and that you have methods of recharging your device during the event.
4. If you already have Racemap installed on your device, please make sure that it's updated to the latest version.

Before Race Day

- Download and install the Racemap App onto your mobile device from the relevant app store by searching “Racemap” or following the links below:



- Once installed onto your device, Open the Racemap App and you'll be faced with a list of live and upcoming events (*NB: You may see your event on the list, just disregard it for the moment*).
- Towards the top of the screen there is a search bar into which you should type your 6 digit tracker key, assigned to you by your event organiser. Please note that the code is **not** case sensitive.





- As you type the last digit of your key, the app will automatically take you to your event and you'll need to enter both your full name and your assigned race number into the relevant boxes. **Please double check the event name at the top of the screen and all fields to ensure that your details are correct.**
- Once you're happy your details are correct, hit the **CONFIRM** button at the bottom to go to the confirmation screen.
- On the signup confirmation screen, hit **continue** to complete the process and return to the Racemap home screen where your new event will now be visible.

16:01 16:01 47%

← Sample | Easy QR Code Run

Enter your key

Key 6G615L

Name Ross Spencer

Race number 123

Privacy and Terms of use

Racemap uses your name, your race number and your location to visualize events. This information will be shared publicly.

By signing up, you accept the [terms of use](#) and [privacy policy](#).

CONFIRM

16:25 16:25 46%

← Sample | Easy QR Code Run

You're successfully signed up.

Before the event

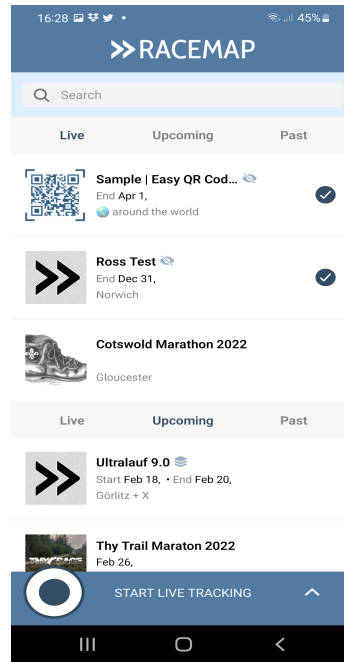
charge your phone

start live tracking

CONTINUE



- Your event will now appear towards the top of the screen and will have a blue tick next to it that shows you are registered for the event.



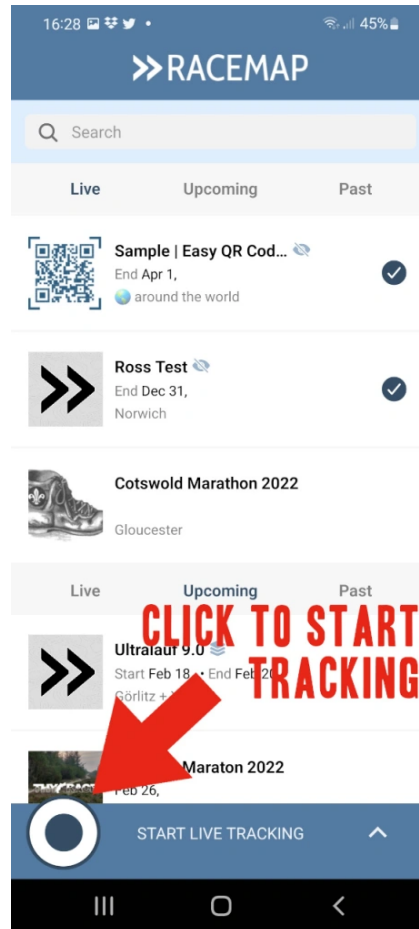
If you have any issues or questions when signing up for your event, please contact me on 07795 325764 or at ross@racetimeresult.co.uk



On Race Day

- Ensure that your device is fully charged prior to the start of the event.
- Around 20 minutes before your event is due to begin: Switch on your device and open Racemap.
- Go to your event screen and then touch **Start Live Tracking** at the bottom of the screen.
- That's it! You're ready to go. Good Luck and have a great race!

IMPORTANT: Racemap will continue to track and display your location until live tracking is turned off. Please ensure that you deactivate the tracking feature after you have completed your event.



Before you start your race, please take note of the following to ensure that you get the best experience:

- While taking part in your event, please make sure that your device has a view of the sky so that tracking can take place.
- Do not place your device in the bottom of a bag or similar as this will have a detrimental effect on our ability to track you.
- Keep an eye on your device's battery level. We strongly recommend taking a power bank or similar along with you to keep your device healthy and running, especially on longer events.



How does GPS Live Tracking work?

The athlete (that's you!) carries your activated mobile phone throughout the race. While doing so, your phone collects and sends data such as GEO location, speed and status values through the mobile network at specific intervals to the tracking portal at racemap.com. Racemap creates the live visualization, which can be watched worldwide on the internet. The tracker is only able to send current GEO location while you have Live Tracking activated in the app, your phone has a GPS fix and network reception.

In areas with 'dead spots' your device will not be able to transmit a location and will be displayed on the map as "offline" temporarily. It will automatically reconnect and send an update to the map once signal is re-established.

Disclaimer

- Due to technical nature of the service there is no fail-safe guarantee of operation of live tracking.
- Data is collected, saved, processed and published by Racemap exclusively for the purpose of athlete tracking, visualization of tracking and presentation on the web platform and in Racemap App,
- No liability for accidental, specific, indirect or consequential damages, including, but not limited to, damages for fines or summonses caused by improper use, non-usability or defects of the product.
- No liability for the continued tracking of any mobile device used during an event where the user does not stop and deactivate the active tracking after completion of the event.